

WOW Travel Terms and conditions

Changes and cancellations prior to departure

Upon cancellation of a trip which the voucher is redeemed, the following rules apply:

- If canceled up to 60 days to the agreed day of travel, calculates WOW Travel is a fee equal to per. person 50€ -. and possible. fees.
- Cancellation between 60 days and 21 days at the agreed day of travel, calculates WOW Travel is a fee of 60% of the price as well as any fees.
- Cancellation between 20 days and 7 days at the agreed day of travel, calculates WOW Travel a fee 80% of the price as well as any sign of illness / cancellation insurance and other fees.
- By Canceled less than 7 days to the agreement departure, calculates WOW Travel a charge of 100% of the trip.

Transfer of the journey

Transfer of the journey is generally not permitted to entrust the journey.

Customer Obligations

The traveler is responsible for obtaining valid passports, visas and any vaccinations. Passports must initially be valid 6 months after your return date. Foreign nationals should contact their respective embassies where they can get information about the requirements for their country nationals.

No show or late attendance is considered a cancellation of the entire trip and the customer is not entitled to

refund of any portion of its deposit.

Provisions regarding the hotel and flights.

If your ordered room be overbooked, or the hotel closed due to possible renovation, is the WOW travel that will try to find a comparable hotel. Should the above be the customer will be contacted by email. In exceptional circumstances, you will be notified upon arrival at the destination. We

endeavor, however, that all information given before the client's arrival date.

Delays may occur. It is often caused by weather conditions, technical problems, overbooking or congestion at the airport.

