

## Hotel Terme Jezerčica

Toplička 80, 49240 Donja Stubica, Hrvatska / Croatia  
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### Nadoplate i takse:

- Boravišna pristojba iznosi 1€/7,00 kn po osobi po danu, djeca do 12 godina oslobođeni su plaćanja boravišne pristojbe, a djeca od 12-18 godina plaćaju 50% iznosa
- Osiguranje iznosi 0,30€/2,00 kn po osobi po danu
- Dječji krevetić 6,5€/50,00 kn dan
- Kućni ljubimci su dozvoljeni uz nadoplatu 13€/100 kn po danu
- Nadopлата za ručak/večeru sa buffet stola iznosi 13€/100,00 kn
- Nadopлата za superior sobu 13€/100 kn po danu

### Surcharges and Fees:

- Tourist tax 1€/7,00 kn per person per day, children under age of 12 are exempt from paying the tax, and children aged 12-18 years are paying 50%
- Insurance 0,30€/2,00 kn per person per day
- Baby cot 6,5€/50 kn daily
- Pets are allowed and supplement is 13€/100 kn daily
- Supplement for lunch/dinner from buffet table 13/100kn
- Supplement for superior room 13€/100 kn per day

### Otkazivanje i potvrda rezervacije:

- Rezervacija se smatra potvrđenom nakon vidljive uplate od min. 30% ugovorenog aranžmana
- Otkazivanje do 7 dana prije ugovorenog dolaska – bez naplate storno troškova
- 6-2 dana prije ugovorenog dolaska hotel zadržava 50% uplaćenog avansa
- Jedan dan prije dolaska te NO SHOW hotel zadržava puni iznos uplaćenog avansa (izuzetak su pismeno opravdani slučajevi – bolest, smrtni slučajevi, elementarne nepogode i sl.)

### Cancellation policy and reservation confirmation:

- Reservation is confirmed after visible payment of min. 30% of agreed arrangement
- Cancellation up to 7 days before the scheduled arrival - no charge
- From 6-2 days before the scheduled arrival - pays Hotel reserves the right to keep 50% of the advance payment
- One day before the scheduled arrival / NO SHOW – hotel reserves the right to keep full amount of advance payment (exceptions are in writing justified reasons - illness, death, natural disasters ect.)

We welcome you to our thermal Paradise.

Terme Jezerčica sales Team

